



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: \_\_\_\_\_

Right Now Heating and Air Conditioning representatives, e.g. Zac and Nathan, were very knowledgeable and exceptionally informative towards their company and service. Zac was very patient. Listened to our heating needs, presented an excellent overview of Right Now Heating and Air Conditioning and its service well as offered a fair and reasonable product in both quality and efficiency. In addition, Zac was willing to work and accept our fiscal conditions and circumstances (post dated payment). In our opinion, he went beyond the call of duty and exceeded our expectations of quality service and company.

Furthermore, Nathan displayed like-qualities. He arrived between the prearranged scheduled times and replaced our furnace with proficiency and high excellence. As Zac stated, Nathan took great care of removing our old furnace, installed the new one, while managing his time well. We appreciated that he made careful provisions to leave our home in the same or better condition before he came. Thank you. We truly appreciate all that you do. Respectfully Yours.

Your Name \_\_\_\_\_ Corey and Elsa Makizuru \_\_\_\_\_ Date \_\_\_\_\_ November 10, 2011  
Your City \_\_\_\_\_ Meridian, Idaho 83642 \_\_\_\_\_ Email \_\_\_\_\_



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## (208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

RightNowHeatCool.com | Treasure Valley

*Nathan*